| | RESPONSE | COMMENTS |
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| 1 | Let Down, Ashamed, Annoyed. | |
| 2 | I do object to any rise in fees. | |
| | What enforcement do you carry out? | |
| | There are no roof signs displayed on numerous vehicles/No plates attached to vehicles they are in the window/windows even Trafford Plated vehicles have their licence plates in the rear window. | |
| | I had a complaint from a passenger this morning about a Taxi Driver on the Scotts fleet who was sitting on two cushions to enable him to see over the steering wheel, and he did NOT speak English! The driver was asked to stop at stores and drove straight past them without stopping. Passenger resides at XXXX. | |
| | We have plates from all over the country operating within Trafford, every type of vehicle under the sun, even those banned from Trafford Licences | |
| | Trafford seemingly want rid of licensing the "Taxi" trade, and now an increase in fees as well as violating articles 8, 9, 10, and 14 of ECHR alongside ridiculous new rules that owner simply licence elsewhere due to the intransigence of Trafford Council and the Mayor of Greater Manchester. | |
| | Directly after a pandemic, a recession looms large and you want to charge more but do less and less. | |
| 3 | Daylight Robbery!!! How can you justify a 34 % increase I have been a driver for over 25 years and my fares have never gone up 34% yet again its the drivers being hit in the pocket the timeing of this increase is disgraceful what with fuel at an all time | Not all fees have increased by 34% - a breakdown of percentage increase can be seen in Appendix 3. |

| | high and top it all in the middle of a cost of living crisis and drivers being urged to buy electric vehicle. Honestly council how much do you think driver's are earning ,the trade is screaming out for Drivers the turnover of taxis drivers is huge its a massive struggle out here on the roads drivers trying and leaving because there's to much pressure and stress being put on them. Your just making things harder and harder to earn a sensible living. Not a good living!! It's a battle out here I tell you, but hey do you really care absolutely not. SHAME ON YOU TRAFFORD COUNCIL. | |
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| 4 | I emailed the other day about medical lasting 3 years but once you've 65 its every year since the government changed my retirement age to 66 since your updating this to. I meant that you should consider this to. | |
| 5 | It is impossible to cover living cost now a days. And council putting all pressure on drivers. Have you ever consider raise the fare price as well? Have you ever ask to UBER how come you paying less than £1 a mile when fuel average cost is £189.9 Per litter.have you ever make inquiry about taxi bases fares? Please review that policy you already Raise MOT(compliance) prices from 30 To £65.thanks for your time. | The Council do not have any control over the setting of private hire fares – any increase in private hire fares is down to the Private Hire Operator. MOT compliance cost is £53 |
| 6 | I just wanted to ask as we are all going through living crises we are urging Government to reduce utilities bills and all the other fuel and food prices as prices of all the above have gone so high that we are struggling already in our trade work is gone down and we are earning a lot less. Our fares have not gone up for many years. | |
| | Can you please look into the price increase once again as we are not ready for so many price increases as just yet. | |
| 7 | Sorry day light robbery | |

| 8 | Many thanks for this. | |
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| 9 | Many thanks for this. | |
| 10 | As a private hire driver, I find it bizarre how all the expenses are going up & the wages are staying the same. I would like to highlight I am a family man with two kids & would find it very difficult, if this measure would be put in place as a driver, we find it very difficult when increases are put in place. The outlook on the process is unbelievable an increase of percentage is absolutely extortionate. I would greatly appreciate it if you could look into this further & consider the increase as it would massively impact income. As you are aware energy prices, petrol & Diesel has hit a record high & I would not like to be financially impacted going forward. | |
| 11 | After reading your email regarding the changes to the fees I don't understand how you can justify these increases in this hard time where most taxi drivers are struggling to make ends meet. From £98 to £142 not so long ago was a big jump for most of us and now £183 in just a short space of time it's like you're trying to squeeze the life out of us and on top of energy bills going up soon. It's nearly double how do you expect everyone to afford this and the vehicles have to be under 5 years old. How many people working for the council have vehicles under 5 years old? A decent car under 5 years old costs in the region of £15000, whoever's making these rules doesn't understand taxis and taxi drivers for sure and how many hours we have to put in to make it pay. This is beyond belief and a shame to Trafford council, no wonder drivers choose to apply for badges/Vehicle licenses with other councils across the country. It feels like domestic tyranny. I hope this is reconsidered as a matter of urgency. | The cost of a PH/HC vehicle licence didn't increase from £98 to £142, but the means of recovery changed. Prior to November 2021 the £44 administration fee that has always been applicable was paid to the garages and the Council would have to invoice to get the fee back. From November 2021 (due to a change in garage providers and difficulty in getting the admin fees back from the garage) the fee has been paid directly to the council when a new or renewal licence is applied for. The Council will be reviewing the current implementation date for the age and emissions policy in the New Year. |

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| 12 | Hi my name is XXX and I have received email saying that our licence and plate renewal price is going to increase. Every thing is going up and it is very difficult time for everyone especially for drivers because our price is same our companies don't want to increase fare because they don't want to lose business. I just want one kindness from Trafford council that increase the age limit of our cars aswell because when spend more then 15 grand on car to buy less then five years old then after 5 years we have to change it again which is very very difficult for Every drivers. If you increase age of car to 15 years will b very helpful or atleast to 13 years that would be great aswell. I hope council will consider his decision and give us good news in this difficult time. Because in this pandemic after increase of gas and electricity and after increase Every thing it is very very hard to buy new cars pls give us some extension thank you. | |
| 13 | Plz I am trafford taxi driver private hire u change age policy ok u change badge and plate price fule diesel near £2 a liter what about private hire fares less than £1a miles what i should do u tell me plz review the private hire fares u should set up plz think about if u r private hire driver thanks so much better u set private hire fares u made to hard for most of driver money transfer the fee feeeeeeeededd | |
| 14 | I've held a Trafford license now for almost 15 years and never in all my time struggled to make a living except after the pandemic it's been hand to mouth and yet you want to raise the prices, that price increase would be justified if you did something about the current epidemic which is Wolverhampton licensed and Sefton licensed you've recently bought in a 5 year old policy for new vehicles yet Wolverhampton still holds a 10 year old policy if anything your pushing me into getting a Wolverhampton license which is cost affective as my initial outlay is much cheaper in getting licensed 109 miles away is that what you want lose revenue to another council which is on the other end of the country, you've recently amalgamated all greater Manchester councils which is a fair policy then why are you still allowing Wolverhampton and Sefton to operate here too if | Unfortunately the legislation as it currently stands permits out of town vehicles working in the Trafford area. It is hoped that the work of the GM authorities towards the minimum licensing standards will go some way to reducing this but we cannot stop this completely. |

| | anything you'll lose revenue to both those councils as the overall cost is much lower, I'm not going to plead but that's where you need to start then by all means raise prices accordingly! | |
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| 15 | It's a matter of great concern to increase fees. Most of the days, we earn less than the minimum per day, nearly £4.50 to £5.00 per hour. The Taxi and PHV trade is dying in the Trafford Council Areas. Please do not compare the Taxi and PHV trade with the Manchester. | |